

About Cordaan

Cordaan is a care organization with centres in Amsterdam, Diemen, Huizen, Zaandam, Maartensdijk and Nieuw-Vennep. It was created by the merger of Verenigde Amstelhuizen (nursing and care, and sheltered accommodation), IJlanden and Stichting AGO (care for the disabled) and Amsterdam Thuiszorg (home care). Cordaan provides a broad range of care services to people requiring nursing care, personal care, or support in the short or long term. The services are both intra- and extramural. Target groups are the elderly, people with a physical or learning disability, people recovering from a stay in hospital and people with a psychiatric problem.

Our vision

Cordaan is a care organization which takes individual needs as a starting point. After all, what is right for one person is not necessarily right for another. Our clients are people who are more vulnerable than the average person, because of a psychiatric problem, a disability or just because of old age. We provide them with help and care. Not by supplying standard solutions, but by giving them the specific care they need.

Cordaan wants to put a stop to the pigeonholing of clients, and prefers to start from their abilities rather than their limitations. We value team work, not only with the client and his or her family and friends but also with GPs, community and neighbourhood centres, housing associations and the local authorities. In this way we can provide our clients with an extremely wide variety of care approaches.

Hardly anyone needs 100% care. Nearly all our clients can and want to do a lot for themselves. Cordaan prefers not to take these things away from them. We concentrate on the care tasks which are necessary or desirable. To put it another way, Cordaan does not take over its clients' lives, it just fills in the gaps.

Everybody has a right to his or her own life. At Cordaan we help our clients live in society as family members, local residents and citizens.

Intentions for the near future

- Cordaan is determined to strengthen clients' and families' own "potential" in the coming years. This involves clients' self-help and their self-management in handling specific disorders, support given to informal care takers and the increased involvement of volunteers.
- By embracing the concept of "Neighbourhood Care" Cordaan strives to bring support and care closer to people. Part of this is the clear positioning of the district nurse, strengthening of the relation with the GP and other relevant parties in the neighbourhood, the adequate relocation of clients from the hospital, making better use of neighbourhood facilities (e.g. for persons with a learning disability) and the development of our care institutions into open and socially integrated centres. Domotics and "care at a distance" contribute to the autonomy of clients.
- Through the coming years Cordaan will strongly stimulate the development of "small-scale" care. Following trends in both the field of care for persons with learning disabilities and the field of mental health care we will realise some 14 small-scale housing projects with facilities for elderly health care. Apart from these, the last few small-scale housing projects for persons with a learning disability will be delivered and expansion of the current number of small-scale facilities in the field of mental health care will take place.
- In 2013 great steps will have been taken towards the transformation of the intramural range of care provisions by classic providers into an innovative offer in the area of intensive care. In the elderly care sector the current nursing homes will develop into a number of centres for recovery care over the coming years, while the relations with the hospitals will be intensified. In the care for persons with a learning disability the support and treatment around specific client groups (e.g. youngsters and clients with a mild learning disability) will have become integrated.
- The new role and significance Cordaan strives to build up for the benefit of its patients demands a different view of management and leadership. It also implies greater autonomy for teams to do what needs to be done; a stronger focus on content based leadership; a stronger position for treatment staff and a modernisation of the management of large-scale facilities.

Care and service provision

For people with a learning disability we provide a variety of living options, with support at all levels of intensity. We also provide many other forms of care. This varies from family guidance to home care and from counselling to support in finding leisure activities. Cordaan provides a broad package of daytime activities, adapted to the individual wishes and abilities of the client concerned.

For the elderly, Cordaan provides home care, household help, support and counselling, personal care, treatment and therapy. For clients suffering from dementia we also provide nursing care and psychosocial services. Cordaan provides this care at the client's home, or in one of its residential care centres or nursing homes.

We also provide support for people aged 18 or over with long-term psychiatric and/or psychosocial problems. We offer support in basic living requirements, in working, learning, making social contacts and planning daytime activities.